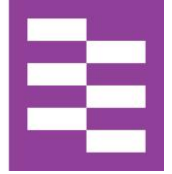




National Offender
Management Service

National
Probation
Service



NPS Operating Model

Criminal Justice Digital Working Group
October 2016

Aim of the Operating Model

- Delivers the best possible services to offenders to achieve improved outcomes
- Consistently applies best practice principles with proactive learning from experience of others
- Provides value for money whilst delivering our core aims
- Provides equality of opportunity for staff
- Ensures professional standards are applied consistently across the whole NPS

E3 has three main areas of focus

- Efficiency
- Effectiveness
- Excellence

Much of our work remains the same

- Our purpose and core work with offenders and victims in courts, prisons and community.
- Commitment to multi-agency work
- Our overall staff number will not reduce – there will be no redundancies
- Professionalism and development
- Local flexibility and partnership work

Common Themes

- Clarity about roles and responsibilities
- Clear processes and guidance
- Specialist teams providing opportunities to build up expertise
- Expectations about staff mobility which support professional development

Courts delivery

- Dedicated court teams preparing all reports arising from their location (including for offenders who live out of area)
- Up to 90% same-day short format reports
- Reports completed on the day of sentence or on the day of next court appearance where possible;
- Most reports prepared by PSO's once trained.
- Administrative hubs to support court teams
- Streamlining Case Allocation from Court to ensure sentence planning starts at earliest opportunity;

Courts delivery

- Developing a Divisional enforcement model;
- Responding to demands of TSJ;
- Providing reports focused on safer sentencing and avoiding lengthy adjournments;
- Streamlining the collation of information from partners (Children's services, police, substance misuse assessments)

Approach to implementation

- Operational stability prioritised
- Training provided before roles change
- Changes managed at divisional level
- Inter-related changes will need to take place at the same time
- Implementation will start from June 2016

How to feedback

Submit your comments and views through:

– Jamie-Ann.Edwards@probation.gsi.gov.uk